

APPENDIX 'A'

Frequently Asked Questions (International Students)

How are students being supported?	For international students in Canada, Immigration, Refugees and Citizenship Canada (IRCC) have confirmed that courses of study being delivered online on an exceptional basis due to COVID-19 will not affect eligibility for a Post-Graduation Work Permit Program eligibility for a post-graduation work permit.
Will new students be taught via distance education?	<p>Under the March 14, 2020 Travel Health Advisory issued by the government of Canada, all travellers from outside Canada must be prepared to self-isolate for 14 days upon arriving here. However, starting online studies upon arrival or from your home country may be an alternate option to consider.</p> <p>Three principal colleges (Centennial, Seneca and George Brown) will offer the Summer and Fall 2020 semesters and will be announcing available programs in the near future. This will allow students who are unable to travel in the coming months to start their studies online while in their home country.</p> <p>After the online semester, if they obtain a visa, students can transfer to physical campuses in Toronto once the borders reopen, or continue studies online.</p> <p>If the Canadian border remains closed, an alternate study abroad plan may involve distance education to start your academic progress and use your time effectively during the pandemic. Virtual student services such as success advising, tutoring, counselling, and immigration advising will also be available.</p> <p>Students who prefer to wait to start their studies or whose programs are not available through online offerings may defer their start date to the next available intake for their program.</p>
Tuition fee	International students who pay their first-semester tuition fees will automatically secure a seat in the next intake, but all accepted students are welcome to request a deferred offer letter for September 2020.
Are they still accepting applications?	<p>As difficult as it may be to think about the future right now, it is important that you hold onto your dreams and ambitions.</p> <p>Some Colleges are still accepting applications and processing offer letters for May 2020 and September 2020 intakes.</p>
English testing services have been suspended in some regions	<p>IELTS – Check online your location. Many locations suspended until further notice.</p> <p>CELPPIP and CAEL – Suspended appointments until April 27.</p> <p>Some Colleges offer the own English Assessment Test (May 2020 and September 2020 intakes).</p>

When is the last date to arrive for the May 2020 semester?	<p>The May 2020 semester is scheduled to begin on May 4, and the last date to register in the May 2020 semester is one week past the start date, May 11.</p> <p>Keep in mind, under the Travel Health Advisory issued by the government of Canada, all travelers from outside Canada must be prepared to self-isolate for 14 days upon arriving here. However, starting your studies online may be an option to consider upon arrival.</p> <p>For international students in Canada, Immigration, Refugees and Citizenship Canada (IRCC) have confirmed that courses of study being delivered online on an exceptional basis due to COVID-19 will not affect eligibility for a post-graduation work permit.</p>
Accommodation	We recommend you do not pay for accommodation until the Canadian border reopens to international travelers unless you can defer your payment in case you decide to postpone your arrival in Canada
Can accepted international students still enrol?	<p>On March 16, the government of Canada announced it would close its borders to all travellers who are not Canadian citizens or permanent residents to slow the spread of COVID-19.</p> <p>We are hopeful that these measures will help control the situation, and perhaps the border will reopen in time to welcome international students with a valid study permit to Canada. If the border remains closed, an alternate study abroad plan may involve distance education</p>
How might COVID-19 affect my study permit?	<p>We recommend to contact an international student advisor.</p> <p>If your study permit is due to expire before you complete your program, you will need to apply for an extension to be able to continue studying in Canada.</p> <p>International students can apply to extend their Study Permit online.</p> <p>If your study permit expires before April 6, 2020, contact an international student advisor for guidance.</p> <p>Applications must to be made online.</p>
Will online classes affect Post-Graduation Work Permit (PGWP) eligibility?	Immigration, Refugees and Citizenship Canada (IRCC) has confirmed that for international students in Canada, courses of study being delivered online on an exceptional basis due to COVID-19 will not affect eligibility for a post-graduation work permit.
Can I work full-time while classes are off? Is this considered an “official break?”	<p>International students can work 20 hours per week during the semester and full-time during scheduled breaks. At this time, the current situation is not considered a scheduled break at the College.</p> <p>Immigration, Refugees and Citizenship Canada (IRCC) has not announced any changes related to eligibility to work. We recommend you do not pick up extra hours at this time. Based on well-researched pandemic models, now is the time to contribute to socially responsible health practices of social distancing.</p>
If I'm no longer able to maintain full-time status at the College, am I eligible to work (as authorized on my study permit)?	Immigration, Refugees and Citizenship Canada (IRCC) recently announced that international students who are unable to maintain full-time status/enrolment at the college due to circumstances (COVID-19) beyond their control can continue to work on or off campus if they have

	<p>been forced to drop, or study part time, or take a break in their studies. <u>This is only for international students who were previously authorized to work on or off-campus.</u></p> <p>However, international students are still subject to the working hours permitted (20 hours per week while the semester is in session and full-time during scheduled breaks).</p> <p>Colleges will support students with an explanation letter in the event that IRCC questions student's enrolment status due to COVID-19.</p>
What about my Post-Graduation Work Permit (PGWP)?	<p>According to the latest announcement from Immigration, Refugees and Citizenship Canada (IRCC), "International students in Canada: courses of study being delivered online on an exceptional basis due to COVID-19, will NOT affect Post-Graduation Work Permit Program eligibility for a post-graduation work permit."</p> <p>In addition, IRCC will also take into consideration the effects of the COVID-19 situation when assessing PGWP eligibility criteria, specifically, with the "<i>continuously full-time enrolment</i>" requirement. International students who are unable to meet this requirement due to COVID-19, will still be considered eligible for PGWP program, provided they meet all the other program criteria.</p> <p>Colleges will provide to International Students who have been impacted by COVID-19 an explanation letter.</p>
If I'm extending my study or work permit or visa, do I have to provide biometrics within 30 days?	<p>Currently, biometrics collection service has been suspended in Canada. Students should avoid going to Service Canada as all appointments have been cancelled until further notice.</p> <p>IRCC has given applicants in Canada 90 days from the date of their letter to give their biometrics. A new biometrics letter will not be issued, nor will it be required by applicant at the time of their biometrics appointment.</p> <p>Due to COVID-19, live agents at the IRCC Client Support Centre are currently not available. Instead, applicants can reach out to IRCC via web forms. Phone service is expected to resume April 2, 2020.</p>
I need a proof of enrolment letter to extend my study permit/visa. How can I make the request?	<p>International Student services is currently working remotely to maintain student services for international students.</p> <p>Students can make a request for their enrolment letter online or by college's email.</p> <p>It is also recommended that all international students submit a copy of their study permit online at to help them assist them better.</p>
I need support with study/work permits or visa application. Who should I contact?	<p>International student advisors are currently working remotely and can be reached via email.</p> <p>Contact a Registered Immigration Consultant or Immigration Lawyers.</p>
I'm worried about my health insurance coverage. Am I covered?	International students currently residing in Canada are covered for medical visits, tests, and hospitalization in regard to the COVID-19 virus.

	<p>Most popular Health Insurance: Guarda.me. If your policy is valid, you are covered for all new and emergent conditions and medically necessary treatment, including COVID-19. Y</p> <p>Current International students should reach out directly to the insurance provider (Morcare) at 1-888-472-8356 or 1-888-985-1552 with questions.</p>
My field placement is cancelled. What are my next steps?	<p>International students whose work-integrated learning component (co-op/field placement/externship) has been cancelled/postponed, must first connect with their academic program coordinators or placement coordinators to determine the new dates.</p> <p>Once the dates have been confirmed and IF your co-op work permit and/or study permit needs to be extended, please contact your international student advisor.</p>
How will the College closure affect my placement?	A decision has been made to suspend all clinical and field (unpaid) placements effective Monday, March 16 until at least April 5, at which time we will re-evaluate.
Will Part-time Learning courses still be running?	<p>All online courses in Part-time Learning will continue as scheduled.</p> <p>While on-campus, face-to-face classes are suspended, all online courses (OntarioLearn) are ongoing and will continue as originally planned. This includes full-time students registered in a part-time online course.</p>